

We are committed to fully satisfy our customers. For this reason, ALPHATEC ENGINEERING, S.L, is a company dedicated to the design, production and commercialization of resins and to the repair and maintenance of concrete structures for grouting of machinery, decides to implement a quality system with the following objectives:

- ✚ Achieve the highest quality in our products, through working with high quality suppliers and having highly qualified personnel.
- ✚ Meet the requirements and expectations of our customers.
- ✚ Comply with the legislation and regulations that apply to the company, as well as those commitments voluntarily adopted by the same.
- ✚ All components that are part of ALPHATEC ENGINEERING, S.L are important and they are expected to contribute to the fulfillment of the objectives, so the involvement of each one of them is important
- ✚ Improve the image of ALPHATEC ENGINEERING, S.L, thus differentiating itself from competitors.
- ✚ The management of the company undertakes that this policy be promulgated, understood, implemented and maintained at all levels of the company
- ✚ Finally, with the implementation of the quality management system we intend to improve our processes as well as the satisfaction of our customers.

**GILES GOLDSBRO -
Administrator**

01/08/2017

